

CEVAHİR HOTEL

İSTANBUL ASIA



It is very important to make the accommodation experience of guests with disabilities more comfortable and accessible. These facilities should be designed to enable people with physical disabilities to stay independently.

1. Accessible Entrances and Doors

- **Ramps:** Step-free entrances and ramps that allow guests with disabilities to enter easily using wheelchairs or other assistive devices.
- **Wide Doors:** Wide doors at entrances to hotel rooms and buildings, allowing guests with disabilities to pass through comfortably.

2. Accessible Rooms

- **Spacious Areas:** Sufficient space inside accessible rooms for comfortable wheelchair movement.
- **Special Bathroom Arrangements:** Bathroom arrangements in accessible rooms that allow wheelchair use instead of a shower cabin (shower seat, spacious area, grab bars, etc.).
- **Height-Adjustable Furniture:** Beds, sinks, and toilets at an accessible height suitable for guests with disabilities.

Cevahir Hotel Istanbul Asia

Yalı Neighborhood, Ziya Gokalp Street No: 21 Maltepe / ISTANBUL

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3. Accessible Bathrooms and Toilets

- **Wheelchair Accessibility:** Areas in bathrooms that can be accessed by wheelchair, with appropriately positioned grab bars.
- **Low Sinks and Mirrors:** Sinks with open space underneath and mirrors positioned at an accessible height.

4. Technological Solutions for Guest Needs

- **Audio Information Systems:** Audio guidance systems that allow guests with disabilities to access hotel services and directions.
- **Telephone and Bell Aids:** Audible or visual call systems that allow guests with disabilities to communicate easily, especially when assistance is needed in the room.

5. Accessible Elevators and Corridors

- **Spacious Elevators:** Elevators wide enough for guests using wheelchairs to enter comfortably. Elevator buttons are also positioned at an accessible height.
- **Wide Corridors:** Walkways throughout the hotel are wide enough to allow guests with disabilities to move around comfortably.

6. Parking Areas

- **Dedicated Parking Spaces:** Parking spaces reserved for guests with disabilities in the hotel parking area, located close to the rooms and easily accessible.

7. Staff Training for Guests with Disabilities

- **Disability-Friendly Staff:** Training hotel staff on how to assist guests with disabilities helps ensure a comfortable experience.

8. Ergonomic and Comfortable Beds

- **Beds and Furniture:** Ergonomic beds for a comfortable night's sleep, beds that provide comfort for wheelchair users, and furniture with special support.

9. Inclusive and Disability-Friendly Communication

- **Printed and Audio Communication:** Information, menus, and directions in the hotel can also be provided in audio format for guests with visual impairments. Written information can also be provided for guests with hearing impairments.

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10.Directions and Signage

- **Large and Readable Signs:** Signs written in large letters and high contrast for guiding guests with disabilities around the hotel, with Braille used so that guests with visual impairments can also understand them.

These facilities enable guests with disabilities to access the hotel easily and meet their needs at every stage, from arrival through their stay. By improving accessibility, it is possible to make travel more comfortable and enjoyable for people with disabilities.

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